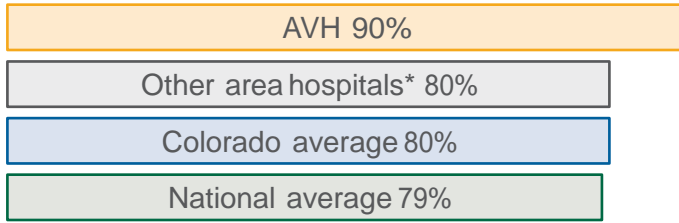
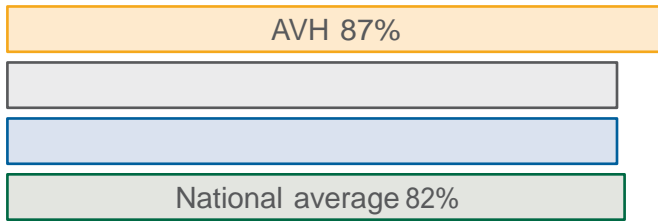


Patient satisfaction – How AVH compares

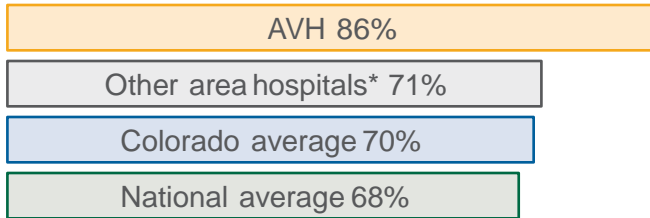
Patients who reported that their nurses ALWAYS communicated well:



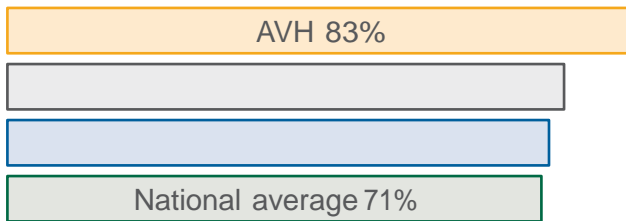
Patients who reported that their doctors ALWAYS communicated well:



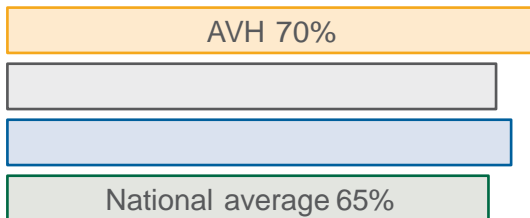
Patients who reported that they ALWAYS received help as soon as they wanted:



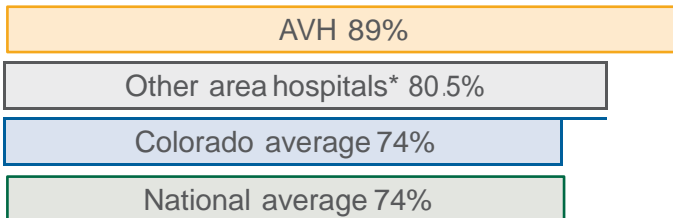
Patients who reported that their pain was ALWAYS well controlled:



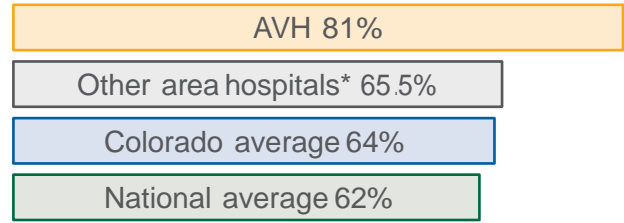
Patients who reported that staff ALWAYS explained about medicines before giving it to them:



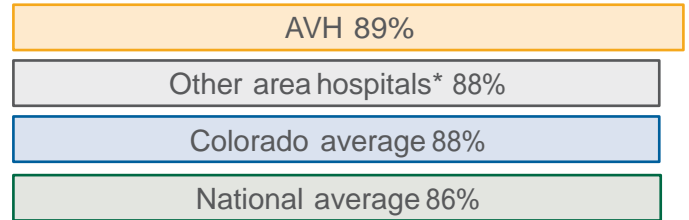
Patients who reported that their room and bathroom were ALWAYS clean:



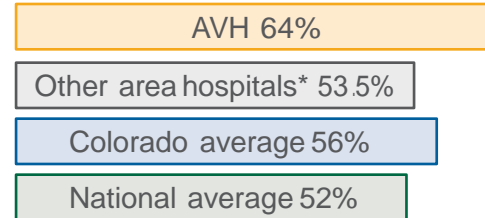
Patients who reported that the area around their room was ALWAYS quiet at night:



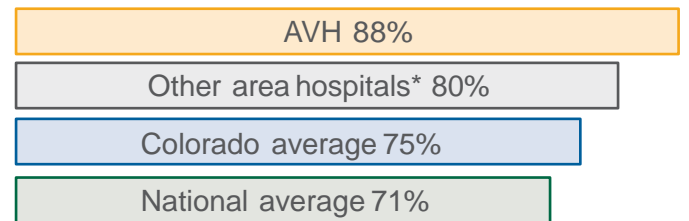
Patients who reported that YES, they were given information about what to do during their recovery at home:



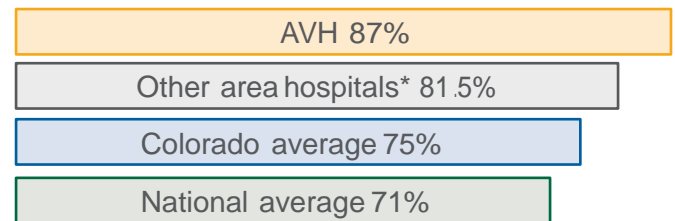
Patients who STRONGLY AGREE they understood their care when they left the hospital:



Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest):



Patients who reported YES, they would definitely recommend the hospital:



*Average of scores from two other local hospitals with data comparable to AVH's

Source: www.medicare.gov/hospitalcompare